## **ACCESSIBILITY STATEMENT**



Updated: January 2022

#### **Our Commitment**

www.jamesmortgage.com strives to ensure that its services are accessible to the widest possible audience, regardless of technology, accessibility or disabilities. www.jamesmortgage.com is actively working to increase the accessibility of our website and in doing so adhere to many of the available standards and guidelines.

## **Guidelines and Standards**

www.jamesmortgage.com endeavors to conform to level Double-A of the World Wide Web Consortium (WC3) Web Content Accessibility Guidelines 2.1. These guidelines explain how to make web content more accessible for people with disabilities. Conformance with these guidelines will help make the web more user friendly for all people.

# **Exceptions**

<u>www.jamesmortgage.com</u> strives to adhere to the accepted guidelines and standards for accessibility and usability, it is not always possible to do so in all areas of the website.

### **Disclaimer**

www.jamesmortgage.com continues its efforts to constantly improve the accessibility of its site and services in the belief that it is our collective moral obligation to allow seamless, accessible and unhindered use also for those of us with disabilities.

## **Contact Us**

If you are experiencing difficulty with any content on www.jamesmortgage.com or require assistance with any part of our site, please contact us during normal business hours as detailed below.

If you wish to report an accessibility issue, have any questions or need assistance, please contact www.jamesmortgage.com

Email: paxton@jamesmortgage.com

Phone: 270-288-3007